

City Dental Practice

Statement of Purpose

Name of Practice	City Dental Practice
Address	21 High Street, Bangor, Gwynedd, LL57 1NP
Telephone	01248 370054
Email	info@citydentalpractice.co.uk
Legal Status	Private family-run dental practice
Registered Provider / Manager	Dr B. Aminnejad
Website	www.citydentalpractice.co.uk

1. Introduction

City Dental Practice is a private, family-run dental practice located at 21 High Street, Bangor, North Wales. The practice is led by Dr B. Aminnejad, Dental Surgeon (MSc Endodontology), who has been working in Bangor since 2005 and opened this surgery in 2010.

This Statement of Purpose sets out the aims, objectives, services and governance arrangements of the practice, and is available to patients, prospective patients and any relevant regulatory or referring bodies on request.

2. Aims and Objectives

Our philosophy is to:

- Put our patients first
- Provide patients with full information on treatments provided and their costs
- Use our imagination and skill to make dental visits a positive experience
- Provide painless, comfortable procedures
- Educate patients in preventing further tooth decay, not just treat existing problems

Our goal is not only to treat current dental problems, but to help patients maintain their oral health at its best for years to come. Each treatment plan is carefully customised following thorough diagnosis, and patients continue home care alongside routine professional cleaning and exams as recommended.

3. Regulated Activities and Services Provided

City Dental Practice provides private general dental care to the whole population, including the following:

General & Preventative Care

- Check-ups and oral health advice
- Fluoride application
- Sealants
- Periodontal therapy
- Tooth extraction

Endodontics (Root Canal Treatment)

Dr Aminnejad holds a Master's degree in Endodontology and has a particular interest and extensive experience in root canal treatment, including complex and difficult cases (severely curved canals, sclerosed canals, broken instrument removal, and retreatment). The practice is equipped with a surgical operating microscope, digital radiography, nickel-titanium instruments, ultrasonics and electronic apex locators to support this specialism.

Cosmetic Dentistry

- Tooth whitening
- Bonding
- Tooth-coloured fillings

- Porcelain crowns
- Enamel shaping
- Inlays / onlays
- Veneers

Restorative Dentistry

- Bridges
- Dentures
- Dental implants and implant restorations

Referrals

The practice accepts referrals from general dentists (via an online or printable referral form) for endodontic and other treatment, and will in turn refer patients on to other professionals or specialists where this is in the patient's best interest, always with the patient's consent.

4. Location and Facilities

City Dental Practice is located at 21 High Street, Bangor, Gwynedd, LL57 1NP. The practice is equipped with modern diagnostic and treatment technology, including a surgical operating microscope and digital radiography, to support high standards of diagnosis, treatment planning and treatment.

5. Opening Hours and Appointments

Monday – Tuesday	9:00am – 5:00pm (routine and general treatment)
Wednesday – Friday	Dr Aminnejad undertakes teaching commitments at the University of Liverpool. Emergency dental appointments are available from 6:30pm onwards on these days.
Saturday	Emergency appointments available where required
Sunday	Closed

Routine and general dental treatment is provided on Mondays and Tuesdays. On Wednesday, Thursday and Friday, Dr Aminnejad is engaged in teaching commitments as Clinical Lecturer in Restorative Dentistry at the University of Liverpool; on these days, the practice provides emergency dental appointments only, from 6:30pm onwards, for registered patients. Emergency appointments are also available on Saturdays where required, for registered patients. Non-registered patients experiencing a dental emergency during these times should telephone 01248 370054 to check availability.

Patients are seen at their appointed time wherever possible. Where a delay occurs, this is normally for good reason (for example, another patient requiring urgent attention). Patients are asked to give 48 hours' notice, wherever possible, to cancel or rearrange an appointment; a charge may apply for broken appointments without adequate notice.

6. Emergency and Out-of-Hours Care

Emergency appointments from 6:30pm onwards on Wednesday, Thursday and Friday, and on Saturdays where required, are available to registered patients only. Non-registered patients experiencing a dental emergency are welcome to telephone the practice on 01248 370054 to check whether an appointment is available.

Emergency dental appointments during normal opening hours (Monday and Tuesday, 9:00am – 5:00pm) are available to both registered and non-registered patients, with priority given to registered patients; non-registered patients will be seen if an appointment is available.

The practice provides emergency treatment for trauma, cracked teeth, lost or loose fillings, broken, chipped or decayed teeth, swelling and dental infection, infected wisdom teeth, extreme toothache, gum infection, sore gums and related conditions.

7. Fees

City Dental Practice is a private practice. A summary fees guide is published on the practice website and displayed at the practice, covering examinations, hygiene treatment, restorations, root canal treatment, crowns, bridges and dentures.

Dental membership plans are also available; further details can be obtained by contacting the practice directly. Fees are reviewed periodically and may change without prior notice.

8. Complaints Procedure

The practice operates an in-house complaints policy for the effective and prompt resolution of any patient concerns or complaints. Patients wishing to raise a complaint may do so by contacting the practice directly on 01248 370054 or by email at info@citydentalpractice.co.uk, in the first instance to Dr B. Aminnejad.

9. Patient Involvement and Feedback

The practice welcomes patient feedback and takes account of patients' comments, views and autonomy. Patients can leave feedback by contacting the practice directly.

10. Confidentiality and Data Protection

City Dental Practice is a Data Controller under the Data Protection Act 2018 and UK GDPR. Patient clinical and health data is held for the purpose of providing appropriate, safe and effective dental care and treatment, and is processed lawfully and securely in accordance with the practice's published Privacy Notice, available on the practice website.

11. Staff

City Dental Practice is led by Dr B. Aminnejad, Dental Surgeon (MSc Endodontology), Clinical Lecturer in Restorative Dentistry at the School of Dentistry, University of Liverpool. Dr Aminnejad qualified from the Karolinska Institute, Stockholm, Sweden in 1993, has worked as a dentist for over 32 years, and completed a postgraduate Master's degree in Endodontology in 2014.

Dr Aminnejad undertakes his university teaching role on Wednesdays, Thursdays and Fridays. This does not affect the continuity or quality of patient care: routine treatment continues on Mondays and Tuesdays, and emergency provision continues on teaching days (from 6:30pm) and on Saturdays where required.

12. Review

This Statement of Purpose is reviewed periodically and updated to reflect any changes to the services, staff, or governance arrangements of the practice.